



Presbyterian Support
East Coast

PSEC

Annual Report

2023

Communities
reaching
their potential





Presbyterian Support
East Coast

Te Matakite

*E nanaiore ana te pito mata o
ngā hāpori.*

Te Kawenga

*Me māia, me kumanu te
arahanga i te panoni pāpori.*

Ngā Whanonga Pono

*Kaitiakitanga
Whanaungatanga
Kotahitanga*

Vision

*Communities reaching
their potential.*

Mission

*Lead social change with
courage and care.*

Values

*Guardianship
Connections
Unity*





Stuart Signal, CHAIRMAN

Leading with courage and care



Sanja Majstorović, CEO

Collective strength and commitment

Together we have embraced a new direction in line with the PSEC Strategic Plan 2030. Our focus is on having the greatest impact on people's lives and we aim to do this sustainably by offering a wide range of services for disabled people, older people, children, and whānau.

Aligned with this strategic shift, the Board has invested in disability services, resulting in the growth of our disability leadership team. In a new initiative, we also welcomed Korrin Barrett, a motivational speaker and disability advocate, as a valued Board Observer. A significant new **connection** this year is the Enliven Disability cadetship initiative in partnership with the Ministry of Social Development. This program strengthens our disability team with dedicated support workers by allowing job seekers to explore healthcare careers.

Despite preparedness, Cyclone Gabrielle's impact was profound, affecting our organisation and the East Coast community. Under challenging circumstances, our **unified** staff, volunteers, leaders, and community collaborated to provide crucial services. The cyclone led to extensive damage, including the evacuation of our Enliven Disability residential service in Taradale, home for eighteen younger disabled individuals. The flood damaged Enliven Centre on Pakowhai Road has closed, leading to increased Day Programmes at Enliven Havelock North. Family Works teams quickly responded with welfare checks and partnered with local groups and agencies to support affected clients and communities.

In the face of communication hurdles, disrupted access, and personal losses, our staff's dedication shone through. The outpouring of support from local community, partners, Presbyterian Support colleagues, and stakeholders displayed our collective strength and commitment.

Despite the cyclone's challenges, PSEC completed several projects during the past twelve months. Tauawhi Men's Centre (TMC) was gifted to the independent Tauawhi Charitable Trust, marking a significant achievement. Since 2010, TMC has supported men and their whānau and will continue PSEC's legacy with their vital work. Enliven Disability Residential Services expanded to include an additional house in Havelock North. 1,190 people received social services support through Family Works counselling, social work, education programmes, and advocacy which benefitted individuals, families, and East Coast employers.

Our Workforce Plan prioritises employee well-being, offering health insurance benefits and wellness days. The Stakeholder Plan focuses on engaging all supporters and the local community, while the Technology Plan enhances cybersecurity and management systems. Since 1946, we have been **leading social change on the East Coast with courage and care**, backed by our steady Board **guardianship**, volunteers, and staff who have made all achievements possible.

The financial outcome for the year has been impacted by a devaluation of key property assets which have suffered as a result of increasing interest rates, negative forestry sentiment, and the cyclone. None of these impact our ability to provide services.

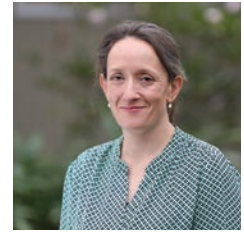
Moving forward, our commitment remains strong to see **communities reach their potential**. We cannot do our work alone and extend heartfelt gratitude to our many supporters. We are a compassionate professional team; we are **people helping people**. The Board records sincere thanks to the management team for their continuing efforts and commitment to the organisation.

Our Board



Stuart Signal
Chairman

FCA, BBS, M Inst D



Alison Prins
Deputy Chair



Rebekah Dinwoodie
CMIInstD, MMgmt
PGCert(Education), BSc(Hons)



Ken Foote
ONZM, ED***, JP, BCA, Dip Bus Stud
(Dispute Resolution), M Inst D



Warren Hokke
BCA, CA (ret'd), PG Dip Bus
Admin, NZ Cert in Te Reo (L4)



David McDonald
LLB, Dip Bus Stud
(Dispute Resolution)



Rani Morunga
BA Criminology and Māori Resource Mgmt;
Masters(Public Management)



Farley Keenan
Ngāti Kahungunu
PGCert(Public Management)



Sandra Faulkner



Tobias Taylor
CFP, PGDipPFP, BBS
NZZ Dip, M Inst D



Korrin Barrett
Board Observer



Maitland Manning
Our Patron

Queens Service Medal, Justice of the
Peace, Ch Fellow Inst D (ret), Fellow
Inst Mgmt, FNZIM

Arohiwi Station Board



Peter Tod
Chairperson



Sandra Faulkner



Marie Burgess



Robbie Schaw
Farm Manager



Thank you



*To our supporters and donors not individually mentioned,
thank you for your gifted time, donations, prayers and moral support.*

Without your support we could not serve the people of the East Coast region who need our help most.

BEQUESTS

PSEC was grateful this year to receive a bequest from George Malcolm Crook who kindly chose to include a gift in his Will to Enliven Older People.

GRANTS

During the year, generous grants were received from the following:

ENLIVEN DISABILITY MOSAIC CREATIVE SPACE

Harry Otton Charitable Trust

ROWAN HOUSE

Hawke's Bay Disaster Relief Fund

Hawke's Bay Foundation – Cyclone Relief Fund

Ministry of Social Development – Care in the Community Disability Welfare Fund

Pub Charity Limited

Royston Health Trust

MIDDLE ROAD

Gwen Malden Charitable Trust

Harcourts Foundation

ENLIVEN OLDER PEOPLE

Estate of Helen Stewart Royle Charitable Trust

Hastings District Council

Hawke's Bay Disaster Relief Fund

Higgins Bequest Trust

RSA Taradale

FAMILY WORKS HAWKE'S BAY

Eastern & Central Community Trust

First Light Community Foundation

Frimley Foundation

Good in the Hood – Z Energy

Hawkes Bay Children's Holding Trust

Hawkes Bay Foundation

NZ Lottery Grants Board

The Lion Foundation

The Presbyterian Church Properties Trust

The Tindall Foundation

Trust House Foundation

FAMILY WORKS TAIRĀWHITI

Eastern & Central Community Trust

NZ Lottery Grants Board

The Presbyterian Church Properties Trust

The Tindall Foundation

Trust Tairāwhiti

PRESBYTERIAN SUPPORT EAST COAST

James Anderson Bequest

PARISHES

We wish to acknowledge and thank Presbyterian Churches and parishioners throughout the region for their loyal support and donations to Presbyterian Support East Coast or its services over the past year.

CHARITY SHOPS

Our retail managers and volunteers in our charity shops work tirelessly to contribute a significant amount each year so that our vital community services remain free for those who need them. Thank you!

LIFE MEMBERS

Mr Jack Mackie

Dr Anne Denton

Mr John Gould

Rev Nolan Martin

Ms Marie Burgess

Mr Michael König

Mr Maitland Manning

Mrs Colleen Skuse

Mr Kerry Marshall





Presbyterian Support East Coast



About PSEC

PSEC is a not-for-profit charity formed in 1946. We provide vital social services to East Coast disabled people, older people, and children and families.



cost of services provided



people supported



staff



volunteers



Services are guided by our Environmental, Social, and Governance (ESG) principles

Being a Sustainability-oriented organisation means that we:

- promote environmental sustainability by monitoring and minimising, wherever possible, our impacts on the environment;
- promote social sustainability by making a positive difference in the lives of our clients, staff, and volunteers;
- ensure best-practice governance and stewardship within PSEC.

In 2022-2023 sustainability considerations were introduced into PSEC Board and Organisational policies. Work began on our first ESG Sustainability Report (due to be released late 2023).



Arohiwi Station

PSEC is the sole shareholder of Arohiwi Station Limited, a farm that was partly gifted to PSEC. Dividends from the farm support our social services.

1.4k ha farmland located near Puketitiri, 56km North West of Napier

\$500k surplus contributed by Arohiwi Station to support social services



The Scott Fund Trust

64 people under the age of 21 years received financial support from The Scott Fund Trust for educational or vocational assistance



PSEC Charity Shops

10,566 volunteer hours





enliven

Disability

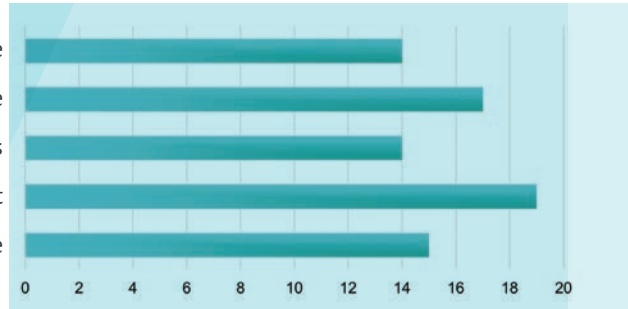


Residential Services supports disabled people under 65 with a high level of complex needs at Rowan House and Middle Road houses.

Rowan House and Middle Road houses aim to foster choice, working alongside flatters to support them to reach their potential. As at 30 June 2023, Rowan House was home for 18 flatters and Middle Road houses were home for 7 flatters.

In 2023, 20 flatters or their family members completed a client satisfaction survey.

- This is a safe and homelike place for me to live
- I am as independent and in control of my life as I can be
- I am making progress towards achieving my goals
- I choose what I do in the wider community and how I do it
- Living here makes a positive difference to my life



Number of flatters who agreed with the statement



Community Services supports disabled people to develop an aspirational vision for their future, and to have plans and actions to achieve their goals.

Adult education and creative space courses are group based while other services work with individuals.

11 young people supported to transition from school to life in the community

17 adults supported with individualised planning and co-ordination services

63 people attended literacy, numeracy, digital skills, and/or creative arts classes at the Mosaic Creative Space

Mosaic Creative Space students' feedback included:

It is a good place for me, and I love art work.

Everyone gets treated equally and the staff are good at teaching us.

I learned a little bit about the Internet. I can look up jobs on the Internet and bus timetables as well.



Enliven Disability demographics across residential and community services.

58%

 Male

42%

 Female

75%

 European

20%

 Māori

8%

 Other ethnicities*

*Adds to more than 100% because some clients identified with more than one ethnicity.





enliven

Older People



Intensive Home Support supports older people to stay independent and safe at home and delay rest home entry.

- 217 people supported to remain in their own homes and in their community
- 100% of clients supported by a multi-disciplinary team of registered nurses, social workers, physiotherapists, occupational therapists, dietitians and a speech language therapist
- 88% of Key Support Workers qualified at NZQA Level 2 or higher, 81% at Level 3 and above
- 72,378 in-home support visits provided by Key Support Workers

We find that all of the staff that visit us from Enliven, are so kind and caring.

They care for me and show I am not alone. They have changed my life for the better.

I can only praise the support given, making my life vastly improved and easier with all support given willingly and in a pleasant manner.

Community Services includes Day Programmes and two Retirement Villages. Day Programmes support older people to remain motivated and socially connected, and offer carers regular breaks.

- 151 older people (82 women, 69 men) supported in the community Day Programmes
- 313 falls prevention exercise sessions delivered at our Day Programmes
- 110 clients living with dementia supported through regular Day Programme attendance
- 52 people in our Retirement Villages: JH Mason Retirement Village in Havelock North and Sheilton Village in Wairoa

Gives me incentives to keep moving at home. Helps me to be myself. You are all wonderful and important people in my life and I am very grateful for your support.

I enjoy the care and attention of the staff and fellow clients and look forward to my day at / with the group.

Enliven Older People demographics across Intensive Home Support and Day Programmes.

- 56% Female
- 44% Male
- 89% European
- 5% Māori
- 6% Other ethnicities

Hawke's Bay Lead Agency, Community Group Strength & Balance programmes form part of the National Falls Prevention Strategy to reduce the risk of falls.

- 54 programmes active across Hawke's Bay (average across the year)
- 1,120 places offered per week (average across the year)
- 20,000+ attendances for the year



WATCH
OUT!




Family Works

East Coast



Family Works East Coast provides wrap-around early intervention services, using a mana enhancing bicultural approach with tamariki and whānau to overcome challenges around trauma, family violence, and child safety.

Our team provides confidential social work, counselling, and facilitated programmes responding to local needs. We work collaboratively with local community groups and services.

Client demographics*

- 62%** Female
- 38%** Male
- 63%** Māori
- 43%** European
- 5%** Pacific Peoples
- 3%** Other ethnicities

**Ethnicity adds to more than 100% as some clients identified with more than one ethnicity.*

Services provided

- 1,190** people received social services support
- 1,385** enrolments were received**:
- ◆ **327** enrolments in child and youth programmes and services
- ◆ **350** enrolments in adult social work and counselling
- ◆ **616** enrolments in adult programmes and support groups
- ◆ **92** enrolments for assessments

***Enrolments adds to more than 1,190 as some people enrolled in more than one service or had repeat enrolments.*

Based on the 271 adults who completed client feedback surveys in 2022-2023:

94% reported improved relationships

96% learnt new skills and strategies

94% felt better prepared for the future

You saw me as a person and made sure you stayed with me to get the results I needed.

Life changing, personally empowering, range of services, awhi, love, support, welcoming open door.

Helped me with awesome advice, listened to me, and advised me in a way I could understand.

Amazing support.... fundamental to our progress and our whānau wellbeing.

Financial summary



Summary Consolidated Financial Statements for the year ended 30 June 2023

These summary consolidated financial statements have been extracted from the full consolidated financial statements. They comply with Public Benefit Entity Accounting Standards Reduced Disclosure Regime (PBE Standards RDR) as they relate to summary consolidated financial statements. All figures are in NZ\$ and rounded to the nearest thousands.

The full consolidated financial statements were authorised for issue by the Trustees on 27th September 2023.

The full consolidated financial statements have been prepared in accordance with PBE Standards RDR and they comply in full with those Standards.

The summary consolidated financial statements do not include all the disclosures provided in the full consolidated financial statements and cannot be expected to provide as complete an understanding as provided by the full consolidated financial statements.

The full consolidated financial statements have been audited and an unmodified opinion was expressed over all periods presented in these summary consolidated financial statements.

A full set of the audited consolidated financial statements is available from: The Chief Executive Office, PO Box 8119, Havelock North. Telephone 06 877 8193.

CONSOLIDATED STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2023	2023 \$000's	2022 \$000's
OPERATING INCOME AND EXPENDITURE		
Revenue from Operations, and Other Income	17,179	15,586
Total Expenses	(17,719)	(17,119)
Operating Deficit	(540)	(1,533)
Finance Income	41	22
Finance Expenses	(233)	(25)
Movement in Fair Value of Investments in Managed Funds	1,085	(1,608)
Movement in Fair Value of Non-Financial Assets	(4,325)	9,887
Total Comprehensive Revenue and Expense	(3,972)	6,743

CONSOLIDATED STATEMENT OF CHANGES IN NET ASSETS / EQUITY FOR THE YEAR ENDED 30 JUNE 2023	2023 \$000's	2022 \$000's
Balance as at 1 July	63,228	56,485
Total Comprehensive Revenue and Expense	(3,972)	6,743
Balance as at 30 June	59,256	63,228
Comprising:		
Revaluation Surplus	16,712	16,712
Accumulated Revenue and Expense	42,544	46,516
Total Net Assets / Equity	59,256	63,228

Financial summary



Summary Consolidated Financial Statements for the year ended 30 June 2023

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2023	2023 \$000's	2022 \$000's
Current Assets	18,304	17,136
Non-Current Assets	46,787	51,771
Total Assets	65,091	68,907
Current Liabilities	2,735	5,679
Non-Current Liabilities	3,100	-
Total Liabilities	5,835	5,679
Net Assets / Equity	59,256	63,228

CONSOLIDATED CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2023	2023 \$000's	2022 \$000's
Net Cash Outflow from Operating Activities	(191)	(1,384)
Net Cash Inflow / (Outflow) from Investing Activities	1,103	(3,971)
Net Cash Inflow from Financing Activities	-	3,100
Net Increase / (Decrease) in Cash and Cash Equivalents	912	(2,255)
Cash and Cash Equivalents at the Beginning of the Year	979	3,234
Cash and Cash Equivalents at the End of the Year	1,891	979

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY CONSOLIDATED FINANCIAL STATEMENTS

Opinion

The summary consolidated financial statements, which comprise the summary consolidated statement of financial position as at 30 June 2023, the summary consolidated statement of comprehensive revenue and expense, summary consolidated statement of changes in net assets/equity and summary consolidated cash flow statement for the year then ended, are derived from the audited consolidated financial statements of Presbyterian Support East Coast for the year ended 30 June 2023.

In our opinion, the accompanying summary consolidated financial statements are consistent, in all material respects, with (or a fair summary of) the audited consolidated financial statements, in accordance with PBE FRS-43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Consolidated Financial Statements

The summary consolidated financial statements do not contain all the disclosures required by Public Benefit Entity Standards Reduced Disclosure Regime (PBE Standards RDR). Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon.

The Audited Consolidated Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 27 September 2023.

Trustees' Responsibility for the Summary Consolidated Financial Statements

The Trustees are responsible on behalf of the entity for the preparation of the summary consolidated financial statements in accordance with PBE FRS-43 *Summary Financial Statements*.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with (or are a fair summary of) the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interests in, Presbyterian Support East Coast.

BDO Hawke's Bay

BDO Hawke's Bay
Napier, New Zealand
27 September 2023





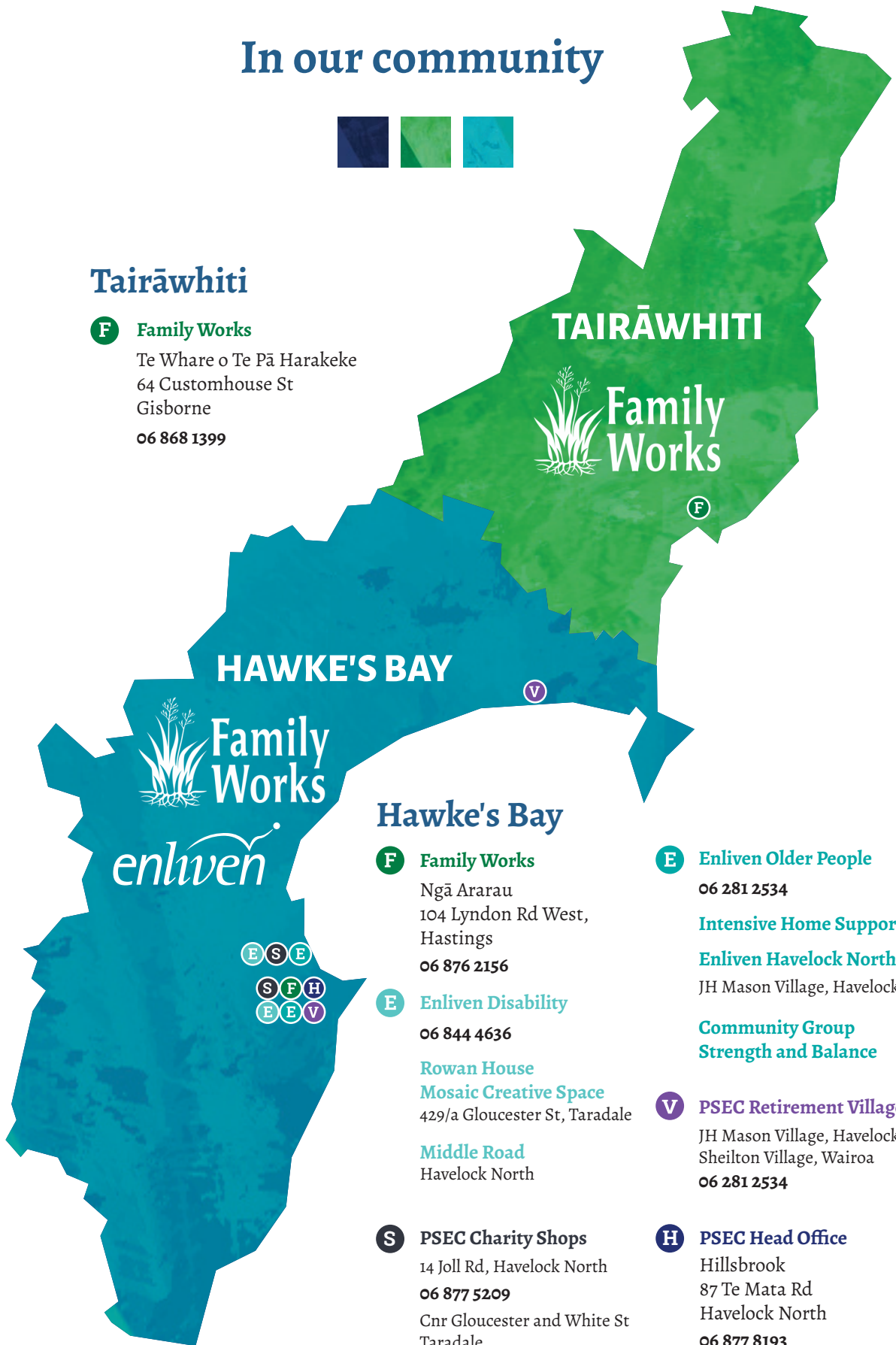
In our community



Tairāwhiti

F Family Works

Te Whare o Te Pā Harakeke
64 Customhouse St
Gisborne
06 868 1399



TAIRĀWHITI



F

HAWKE'S BAY



enliven

E S E

S F H

E E V

V

Hawke's Bay

F Family Works

Ngā Ararau
104 Lyndon Rd West,
Hastings
06 876 2156

E Enliven Disability

06 844 4636
Rowan House
Mosaic Creative Space
429/a Gloucester St, Taradale

Middle Road
Havelock North

S PSEC Charity Shops

14 Joll Rd, Havelock North
06 877 5209
Cnr Gloucester and White St
Taradale
06 845 0291

E Enliven Older People

06 281 2534
Intensive Home Support
Enliven Havelock North
JH Mason Village, Havelock North

Community Group
Strength and Balance

V PSEC Retirement Villages

JH Mason Village, Havelock North
Sheilton Village, Wairoa
06 281 2534

H PSEC Head Office

Hillsbrook
87 Te Mata Rd
Havelock North
06 877 8193